

ACCESSIBILITY TO STATIONS AND SERVICES FOR PEOPLE WITH DISABILITIES

Below is a list of accessible stations on the **FERROTRAMVIARIA** network, highlighting the specific characteristics of each.

ACCESSIBILITY TO STATIONS AND SERVICES FOR PEOPLE WITH DISABILITIES		
LEGEND	IA	Independent access to the platform
	AA	Staff-assisted access to platforms
	NV	Access not permitted - Non visitable stations
	*	Traffic suspended and therefore stations cannot be visited

STATION	ACCESSIBILITY TO THE STATION	ELEVATORS	FLIGHTS OF STAIRS
BARI Centrale	IA	YES	
QUINTINO SELLA	NV		
BRIGATA BARI	NV		
F. CRISPI	NV		
FESCA S.G.	NV		
TESORO	IA	YES	
CITTADELLA	IA	YES	
SAN GABRIELE	IA	YES	
OSPEDALE	IA	YES	
CECILIA	IA	YES	
PALESE	NV		
MACCHIE	AA		YES
EUROPA	IA	YES	
AEROPORTO	IA	YES	
SANTI MEDICI	AA		YES
BITONTO	AA		YES
SOVERETO	NV		
TERLIZZI	AA		YES
RUVO	AA		YES
CORATO SUD - OSPEDALE	IA	YES	
CORATO	AA / IA	YES	
ANDRIA SUD	IA	YES	

HOW TO REQUEST ASSISTANCE

Assistance from company staff must be requested at least **24 hours** in advance; To request the assistance service, the traveler can:

- send an email to servizi@ferrovienordbarese.it, indicating all the information relating to the trip. Request emails must be received by **3:00 p.m.**
- call the Customer Relations Office number **080 5299348** The service operates on weekdays from Monday to Friday from **9:00 a.m. to 1:00 p.m.**

To benefit from the assistance of company staff, in order to facilitate the service, it is necessary to show up at the station at least **30 minutes** before departure.